

vaACCSES Provider Conference

PROGRAM NARRATIVE



Monday, May 14, 2018

10:00 am – 12:30 pm Exhibit Set-Up
10:00 am – 5:30 pm Conference Registration Desk Open
1:00 pm – 2:00 pm Opening General Session

Welcome

Robin Metcalf, President, vaACCSES and President, The Choice Group

Your Organization As A Change Agent – Engage. Innovate. Implement.

Karen Tefelski, Executive Director, vaACCSES and Joanne Aceto, Director, Virginia Residential Services, Jewish Foundation for Group Homes

2:00 pm – 2:15 pm Break
2:15 pm – 3:45 pm Concurrent Sessions (2)

Active Shooter Response Options

According to a recent study released by the FBI, “the number of incidents in which a shooter opens fire on a crowd of people more than doubled over the past seven years”. So far in 2018, there have been 23 active shooter events in the United States. There is a lot of debate as to how to reduce the frequency of these horrific events. But, one thing we can all agree on is that it is important to be prepared. Preparing your clients, staff or patients with information on how to respond to an active shooter event can make the difference between life and death. Does your organization have a response policy? What methods for response does your organization teach? Does your organization emphasize option-based strategies? By attending this session, you will learn 1) How to initially alert authorities and continue communication; 2) Evacuation methods and rally point considerations; 3) techniques for barricading; and, 4) how and when to counterattack.

Presenters: Stacey Markel, Consultant, Risk Consulting Division, RCM&D and Mike Weber, Insurance Counselor and vaACCSES Insurance Counselor, RCM&D.

Making the Move to Independent Housing: Ready, Set, Rent!

This workshop will introduce service providers to the housing resources that are available to people with developmental disabilities in the Settlement Agreement population who want to have more choice in where and with whom they live, who supports them, and how they participate in their community. Learn about rent assistance, properties with a leasing preference for people in the Settlement Agreement population, and funding to assist with upfront costs that can pose barriers to accessing housing. Find out who is eligible, how these resources work, and how people can get referred. In addition, we will discuss how providers can assist individuals with planning to ensure they are ready to use these resources. Finally, we will examine several case studies of individuals who have used these housing resources in combination with difference Medicaid Waiver services to successfully lease and live in their own rental housing.

Presenters: Kimberly Rodgers, Region 5 Housing Specialist, DBHDS and Teresa Mullins, WIPA Senior CWIC, vaACCSES

3:45 pm – 4:15 pm Break
4:15 pm – 5:30 pm General Session – Panel

DMAS and DBHDS Leadership Vision, Goals & Updates

Ann Bevan, Director, Division of Developmental Disabilities & Behavioral Health, DMAS and Connie Cochran, Deputy Commissioner, Developmental Services, DBHDS

5:30 pm – 7:00 pm Welcome Reception
Mariner’s Court Patio

8:00 pm – 10:30 pm Hospitality Suite
Hosted by vaACCSES Suite 111



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Tuesday, May 15, 2018

- 7:30 am – 5:00 pm** **Conference Registration Desk Open**
- 7:30 am – 5:00 pm** **Exhibits Open**
- 7:30 am – 8:30 am** **Breakfast Buffet**
- 8:30 am – 10:00 am** **Concurrent Sessions (2)**

Auto Liability: The Defensibility of Risk

Learn about how to implement systems at your organization to reduce your agency's exposure to risk when staff use their personal vehicles for work purposes, use agency vehicles at work and other fleet management issues. This is one of the top issues of exposure that has been uncovered while implementing the vaACCSES member insurance program.

Presenters: Jeff Wilmore CSB, ALCM, Safety Management Supervisor and Brandon Skeens, Safety Management Specialist with Selective Insurance; and Mike Weber, vaACCSES Insurance Program Counselor, RCM&D

SGA, CDR, CDB Oh My! – All These Acronyms – What Do They Mean and How Can They Help Working Clients?

SSA and Medicaid have their own language. What is a CDR? What the heck does CDB mean? How can these and other programs help working clients reach their goals while receiving SSI and/or SSDI, Medicaid and other federal benefits. Learn how to decipher these codes and speak like a local!

Presenters: Marilyn Morrison, SSA WIPA Project Director/CWIC and Teresa Mullins, Senior CWIC, WIPA Project, vaACCSES

- 10:00 – 10:15 am** **Break**
- 10:15 – 12:00 pm** **Concurrent Sessions (2)**

TANF Services and Funding Opportunities: Innovative Program Examples from New York and A Report from the Virginia Department of Social Services

Learn how Fedcap in New York has successfully engaged and placed TANF and other poverty populations into jobs who have physical and mental health limitations and how FedcapCARES system supports their success. Looking for additional funding opportunities to serve TANF and other poverty populations in Virginia? This session will provide an overview of existing grant projects as well as explore new funding opportunities that are in the works. Learn the purpose of the grants, how to apply and what is the target population.

Presenters: Grant Collins, Senior Vice President, Workforce Development, Fedcap; Marcia Salovitz, Executive Director, WeCARE, Fedcap and Faye Palmer, Workforce Development Manager, DSS

Employment Issues for Community Providers – A Legal Perspective

Back by popular demand! You wanted him back – he's back. Topics to be covered include 1) the Fair Labor Standards Act, the Overtime Rule, and the White Color Exemption including a) if you meet the salary test, is the employee automatically exempt; b) what does the job title tell you about whether an employee is exempt; c) what is the Learned Professional Exemption; d) if someone is an independent contractor, do I have to pay them minimum wage or overtime; e) is an employer responsible for an independent contractor's injuries while doing work; 2) Joint Employer rules; 3) Workers with Disabilities – the FLSA and ADA; 4) What are the Most Important Assets in Your Company and How to Protect Them; 5) Employee Handbooks – Are They Helpful or a Source of Liability; 6) What is a Case Control Audit and Why Is It Important to Have One; 7) Succession Planning; 8) Media Policies for Dealing with Employees; and, 9) Employees' Use of Personal Computers, Tablets, Smart Phones and Their Access to Company Data. Don't miss this session!

Presenter: Barry Dorans, Trial Attorney, Wolkott Rivers Gates, Virginia Beach

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12:00 – 1:40 pm Luncheon – Keynote

Is Focusing on the Customer Killing Your Agency? – How Data Insights Can Provide Clarity on What is Really Driving Quality Customer Supports

News flash... quality occurs at the point of interaction between the DSP and the customer. When analyzing issues of quality of support within your agency, if you keep asking “why is that” more than 3 times, it is very likely the root case is a labor problem. Typically, in our field, literature, periodicals, blogs and regulatory pressure is customer focused. Navigating and integrating concepts such as Person-Centered Planning/Thinking, personalized budgets, customer choice, community integration and improving measurable outcomes, are consuming the attention and resources of agency leadership. Does all this effort result in meaningful improvement in the customers life?

This keynote session will provide attendees with an opportunity to learn simple and actionable techniques the team at SSVa uses to define, measure, track, train, retain and ultimately build the highest quality workforce possible. The quickest way to a happy customer is a happy DSP! *“The employer generally gets the employees he deserves.” J. Paul Getty*

Presenter: Chip Dodd, President, Support Services of Virginia

1:40 pm – 1:45 pm Drawing (Must be present to win)

1:45 pm – 2:00 pm Break

2:00 pm – 3:00 pm Concurrent Sessions (2)

Life Happens – Things Evolve

As we gain more insights into the implementation of the new waiver services, our experience gives us new knowledge about what can and cannot be done successfully. Come learn about how to utilize supports and services available to address a person’s needs and to ensure a full life.

Presenter: Eric Williams, Director of Provider Development, DBHDS

Using Person-Centered Practices to Support Employees: Clever and Innovative Staff Retention Strategies

We believe that individuals with disabilities have the ability to determine their own path. We fight for it daily. What if we put these same practices into place when it comes to employees and co-workers? This session will explore ways to utilize the talents and passions of those we employ to strengthen our productivity, reduce turnover, and enhance support for individuals with disabilities.

Presenter: Susan Henderson, Team Support Director, Hope House Foundation

3:00 pm – 3:30 pm Break

3:30 pm – 5:00 pm General Session

ISP and WaMS Transition: Options for Providers

This session will focus on upcoming changes impacting providers in relation to the ISP and WaMs. The session will cover options for completing the Part V and the transition process beginning July 1, 2018. A demonstration of system functionality and an overview of coming changes will be provided with the opportunity for questions about the process.

Presenter: Eric Williams, Director of Provider Development, DBHDS

8:00 pm – 10:30 pm Hospitality Suite

Hosted by vaACCSES Suite 111



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PROGRAM NARRATIVE

Wednesday, May 16, 2018

- 7:30 am – 12:00 pm** Conference Registration Open
- 7:30 am – 1:00 pm** Exhibits Open
- 7:30 am – 8:30 am** Breakfast Buffet
- 8:30 am – 10:00 am** Concurrent Sessions (2)

CMS Home and Community Based Services (HCBS) Settings Requirements and Updates – What Providers Need to Know to be Compliant

This session will review the HCBS settings requirements and the state's process to transition to full compliance. The provider setting review process has begun. What will it take for a provider to be compliant? What will happen to providers that are not compliant and what is the timeline?

Presenter: Teri Morgan, DD Program Manager, DMAS

The Jigsaw of Annual Campaigns – Making All the Pieces Fit in Your Fundraising Strategy

Implementing and managing an effective annual campaign is much like putting together a jig saw puzzle. Both require the assembly of often integral pieces. Each piece is a small part. But, when all pieces are put together, you have a complete picture. The pieces of the annual campaign puzzle are Corporate and Community Foundation Grants/Gifts, Special Events and Major Gifts, and Planned Giving. Knowing how and when to insert each piece is critical to managing a successful annual fund campaign.

Presenter: Adrienne Whitaker, Director of Business Development, Greater Richmond Arc

10:00 am – 10:15 am Break

10:15 am - 11:45 am Concurrent Sessions (2)

The Reality of Audit and Compliance

Experiential activities and round table discussion of the reality of audit and compliance. This session will address common challenges and pitfalls (as well as current trends) to audit and compliance success as well as identify key solutions to ensure compliance and organizational integrity. Participants will learn how to make the process work for them instead of working for the process.

Presenter: Kevin Paluszak, CEO and Founder, ECCO Consulting Services

The Need for Regulatory Reform is NOW

It is fully understood and accepted that services to individuals with disabilities should be closely monitored and evaluated for both health and safety protection of the recipients as well as ensuring public funds are efficiently spent. However, since the tenure of the DOJ Settlement Agreement, excessive regulatory burdens may now be diverting resources from safe and effective service provision. Join Day and Residential provider leadership in a roundtable discussion designed to generate ideas and strategies for effective advocacy.

Presenters: Bruce Patterson, Chief Operating Officer and Mark Hall, Chief Strategy Officer, ServiceSource

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11:45 am – 12:00 pm Break

12:00 pm – 12:55 pm Closing General Session

DOJ Provider Roundtable – Listening Session

DOJ wants to hear from providers. Join DOJ for a listening session and roundtable discussion regarding the impact of the September 2016 Waiver Redesign, DBHDS policies, DMAS policies and the DOJ Settlement on Providers, as well as how it has had an impact, from the perspective of providers, on the access to services for individuals with DD in Virginia.

Presenter: Kyle Smiddie, Trial Attorney, Civil Rights Division, Special Litigation, U.S. Department of Justice

12:55 pm – 1:00 pm Drawing (Must be present to win)

1:00 pm Exhibit Breakdown

1:00 pm Conference Adjourns